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TO USPTO
FAX 1 (571) 273-8300
DATE 8 Mar 07
SUBJECT 10/606,683

Art. Unit 2614
Examiner Gauthier
Amendment

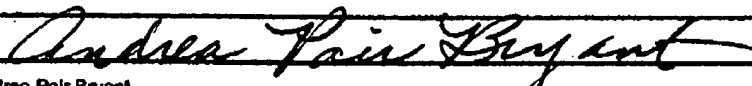
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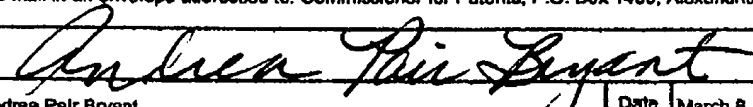
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PTO/SB/21 (09-08)
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TRANSMITTAL FORM	Application Number	10/606,683	RECEIVED CENTRAL FAX CENTER MAR 08 2007
	Filing Date	June 26, 2003	
	First Named Inventor	Hughes	
	Art Unit	2814	
	Examiner Name	Gauthier	
(to be used for all correspondence after initial filing)		Attorney Docket Number	AUS920030326US1
Total Number of Pages in This Submission		8	

ENCLOSURES (Check all that apply)		
<input type="checkbox"/> Fee Transmittal Form <input type="checkbox"/> Fee Attached <input checked="" type="checkbox"/> Amendment/Reply <input type="checkbox"/> After Final <input type="checkbox"/> Affidavits/declaration(s) <input type="checkbox"/> Extension of Time Request <input type="checkbox"/> Express Abandonment Request <input type="checkbox"/> Information Disclosure Statement <input type="checkbox"/> Certified Copy of Priority Document(s) <input type="checkbox"/> Reply to Missing Parts/ Incomplete Application <input type="checkbox"/> Reply to Missing Parts under 37 CFR 1.52 or 1.53	<input type="checkbox"/> Drawing(s) <input type="checkbox"/> Licensing-related Papers <input type="checkbox"/> Petition <input type="checkbox"/> Petition to Convert to a Provisional Application <input type="checkbox"/> Power of Attorney, Revocation Change of Correspondence Address <input type="checkbox"/> Terminal Disclaimer <input type="checkbox"/> Request for Refund <input type="checkbox"/> CD, Number of CD(s) _____ <input type="checkbox"/> Landscape Table on CD	<input type="checkbox"/> After Allowance Communication to TC <input type="checkbox"/> Appeal Communication to Board of Appeals and Interferences <input type="checkbox"/> Appeal Communication to TC (Appeal Notice, Brief, Reply Brief) <input type="checkbox"/> Proprietary Information <input type="checkbox"/> Status Letter <input type="checkbox"/> Other Enclosure(s) (please identify below):
Remarks		

SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT			
Firm Name			
Signature			
Printed name	Andrea Pair Bryant		
Date	March 8, 2007	Reg. No.	28,181

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Typed or printed name	Andrea Pair Bryant	Date	March 8, 2007

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In re Application of: Hughes, et al.
Serial No.: 10/606,683
Filing Date: June 26, 2003
Group Art Unit: 2645
Examiner: Gerald Gauthier
For: **METHOD FOR PERSONALIZING
COMPUTERIZED CUSTOMER SERVICE**

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

AMENDMENT

Sir:

Responsive to the Office Action of December 8, 2006 please amend the above-identified application as follows:

Amendments to the Claims are reflected in the listing of Claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 6 of this paper.

Response to December 8, 2006 Office Action March 8, 2007

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